

| Hi all,Im having an ongoing issue with my cadence not connecting to Zwift. It did work previously but now I cant get it operating. I use the Giant Ridesense to give me Cadence and speed data. The cadence shows up on my Garmin watch and Garmin 520 bike computer but nothing of | |
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| then searching for the Cadence sensor but it just wont show up!Any ideas to help? Why wont the Ridesense cadence appear when I search for it via Zwift? Hi @B_Humphreys welcome to Zwift forums. Shuji at Zwift HQ here. B:Ive tried disconnecting my watch/phone/bike computer up!Thanks for letting us know youve unpaired the Ridesense from your watch and bike computer. My first suspect is that the Bluetooth signal is already bonded to something else. Since youre in the Garmin environment- do you have the Garmin Connect app installed on your smart | |
| your Bluetooth signal. Please try uninstalling to troubleshoot. Googling shows there have been more than one generation that broadcasts over Bluetooth and ANT+ like this one. Does it have LED to indicate battery | |
| owners manual. Might any of these also apply to the newer model? Thanks for all of that information, I will have another look at it. Its seem strange that the cadence is displayed on the Companion app on my phone but not on Swift on the laptop as they are connected for other function. | |
| the position of the cadence magnet? If its too far from the sensor, it wont register. There should be a line or an arrow or something on Ridesense to show you where the magnet should be positioned. He mentioned that cadence shows up on his watch and cycling computer The cade cadence works on all other devices, including Zwift companion app. B HumphreysI want to better understand what youre seeing. Would you mind screen shotting whats happening on your end to illustrate? Youre using the Companion app is game mode while youre rid | |
| Companion app shows your cadence RPM numbers accurately. Please screenshot this. Cadence in the main apps HUD shows what? Zero, or nothing? Please screenshot this. If you dont mind, please also screenshot the Pairing Screen of the main app, specifically the options that shows that shows what? | ow up when you click the Cadence tile. Hello,Is there a resolution to this |
| ssue? I am having a similar issue with not seeing the cadence RPM on the game app but I do the see the RPM on the companion app. Thank you. I am also experiencing this. Linking all my devices through the companion app, my cadence is showing in the companion app, but not on main zwift display on tablet - just shows nothing (not zero). Using saris h3 smart trainer. Doesnt make sense. For me on the latest update via apple tv, I have recently seen it show up on the hub window, then I look 5 minutes later d | |
| cadence is really bad through the companion app. It shows between 62-67 RPM all the time, when clearly I am spinning at 90 or above at times. Hooked up my Garmin just to verify and eventhough I am fluctuating 20 or 30 watts difference at times, the Zwift companion app always | |
| the companion app. Indoor cycling is now becoming increasingly popular. Cycling enthusiasts can now complete their daily workout from the convenience of their own homes. When I got my first smart trainer, I would get bored, staring at my living room wall for hours. Thankfully, | the arrival of Zwift revolutionized things, and connecting Zwift to |
| Garmin made things even better. Zwift connects your smart bike trainer to your PC/laptop, phone or tablet. Zwift works with any devices that use ANT+ or Bluetooth Low Energy. Garmin devices that work with Zwift include: Garmin Forerunner 945 Garmin Forerunner 245 | |
| or your smartwatch. These include third-party apps that may be open and running Zwift or any open training in the background may interfere with Zwifts ability to detect your Garmin smartwatch. Open Zwift on your device Key in your details to loc | |
| account, youll need to create one. After successfully logging in, two primary buttons, Ride or Run, appear on the screen. Select Ride. Tap on Search and scroll down to the list of devices you can pair via the ANT+ and BLESelect Garmin, then Pair Press OK once the pairing process is | s completePlease note that Zwift for riding doesnt support the older |
| USB 1 ANT+ dongle. Ensure that your Garmin device supports this technology; if not, get a USB 2 ANT+ dongle.Related article How To Setup Zwift On Your TVOnce you have paired the two, it is time to set up your Garmin watch. Follow the steps below:Begin by tapping Start, local until you see the +AddKeep scrolling and stop when you get to the BikeTap on the Start buttonYou can now start the rideOlder Garmin smartwatch models do not support a direct watch-smart trainer connection. You will need to use a Garmin Connect sensor as an intermediary. The | |
| monitors your heart rate. Thanks to Garmins Elevate technology, you can see your beats per minute and learn about the heart rate zone. What is more, you get all this data in real time without needing a chest strap. Interesting read How To Ride Alpe Du Zwift A Beginners GuideBelone | low are answers to some of your questions about Zwift.If you use both |
| Garmin and Strava and are thinking about connecting them, you arent the first! Connecting Zwift, Garmin, and Strava works just fine. However, there have been issues with the double entry of data. Luckily, Strava identifies and eliminates all duplicate activities. I will show you how | |
| everything is to go to Zwift, sign in, go to profile, Connections on the right and connect your Strava/Garmin account. You can find the Connections under Settings. Check this out for a more detailed guide on How a monitor to Zwift effortlessly. Keeping track of your heart rate during exercise is an indispensable ritual in any training program. A heart rate monitor informs you when you speed up or reduce your effort to achieve fitness objectives. Zwift supports multiple HR models, including small reduce your effort to achieve fitness objectives. | |
| connection.I will guide you in the steps below on connecting a Garmin heart rate monitor to Zwift. When the Paired Devices screen appears, look for the Heart Rate icon. Select Search. Tap to highlight the HR monitor, then select OKThe Garmin HR and Zwift will now | v connect automaticallySometimes things dont usually work out. In case |
| the two fail to pair, check other running applications that could be connected to your Garmin Heart Rate monitor. If you find them, force quit, then proceed with the disconnection procedure. In some instances, the HR monitors battery might be low; therefore, needing changing before the procedure of the procedur | |
| Garmin smartwatches have the Virtual Run Feature that works with paired third-party apps such as Zwift. The watch then transmits cadence, pace, and heart rate data via Bluetooth. You can use the Virtual Run feature with built-in or external sensors such as foot pods or heart rate data via Bluetooth. You can use the Garmin smartwatch to move your avatar. Just select Virtual Run on your Garmin device, go to the Zwifts Pairing screen, and you will find your device on the list ready to connect as a Speed Source. It can also work as a Heart Rate and Cadence source. Please n | |
| s pretty unreliable because it detects movement when you swing your arm. On the contrary, it is better than nothing and will help you get used to Zwift running. Another advantage of the Garmin watch is that it allows you to connect other running devices to Zwift. Older devices su | uch as foot pods run on ANT+ technology alone which doesnt work for |
| Zwift. If you intend to use such outdated items, the Virtual Run profile in your Garmin device will act as a bridge. Connect them with the watch as usual, then rebroadcast the information to Zwift over Bluetooth. The Virtual Run feature of the Garmin watches enables you to record y | |
| sources. It helps to have a backup in case one device misbehaves, so you dont lose all your data. Furthermore, using similar data sources for cadence, HR, and speed ensures consistency of information for the two activities. Connecting Zwift and Garmin watches has greatly aided may be triggering the avatars to motion. This is possible through the Virtual Run profile present in most Garmin models. Moreover, you can record daily activities on the watch or in the Zwift app over Bluetooth. You may also like to read: Have you found a solution? I have the same problem. | |
| connection to the iphone perhaps caused by an update to iOS. I have no issue using ANT+. I also have no issue connecting directly to AppleTV via bluetooth when using Zwift. However, when I use the Zwift companion on my phone, the sensor seems connected to the phone, but Z | Zwift shows "No Signal." I also (briefly) tried using the bluetooth |
| connection to my Wahoo cycling app, and while the app "finds" the sensor, it does not show any readings. Everything was working fine until May or June. could you found a solution. Last week I bought speed and cadence sensor. Zwift paired withdevices but there is no signal from s Cable, then via the Cable to AppleTV/Zwift. This solution worked perfectly. I saw another thread that mentioned two workarounds: use an older iOS device or use a non-Garmin heart strap. I used an old (2016) iPad and it worked. Correct data flows to cycling apps Sufferfest and Fu | |
| November iOS update. Garmin must know about it but hasnt even given its customers any acknowledgement that the problem exists. Old thread but I'm having the same problem. Initially on my android phone but was working on my android tablet (in zwift). After installing Ga | |
| the exact same issue in zwift. So seems Connect is the root cause here. Now to figure out whyUpdate: fixed on the tablet but not phone. Un-paired sensor from Connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! THANK YOU! I have been fiddling to the connect and android BT. Then cleared cache for BT and rebooted. Oh my goodness! | with these darn sensors for HOURS trying to get them to connect and |
| cransmit to my iPhone 11 Pro. After scouring the forum and seeing your reply here, I pulled out my older iPad and BINGO! They paired to the Wahoo Fitness app on the first attempt and immediately started transmitting both speed and cadence to Wahoo Fitness! I'm so happy I countries to the work of the sensor did not work. I keep have solved the problem by resetting the iPhone to factory and re-install everything form scratch (downloading each single app I had directly from the apple store and NOT using my backup). NOTICE: when I tried to restore a backup version of my IOS the sensor did not work. I keep have | |
| Speed sensor 2 connects, but shows "no signal" and "connction failure", and no data comes through. Have the same problem, it works fine on my Galaxy A52 until last android update Reddit and its | |
| better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Red | |
| our platform. For more information, please see our Cookie Notice and our Privacy Policy. I know that they have to release a new firmware e in these days that fix many issue with the ant+ metrics it is inbuilt cadence sensor issue, the sensor is not seeing your leg movement enough your firmware version with Tacx Utility app, if it is 0.0.31, that is the latest, and after it go to the dashboard menu in this app, and start to pedal for 10min and check the dashboard is there no any error message like this: and how do You use the Zwift?how is your pairing screen in 2 | |
| n Zwift\Logs folder (log.txt is the log of the latest zwift seesion, and log(number).txt is the previous one), upload here this log file, maybe it will show something about the problem. Contact Tacx Support, they will provide you witha set of their specially designed metallic plates and | d/or a cadence sensor. The plates are supposed to boost your feet |
| cracking. At least they promised me to do so. While waiting, I'm using my DIY crank extension, which works like a charm. No cadence dropouts whatsoever. I use bluetooth. I haven't had time to test it again, but I will look at the pairing screen. I will contact Tacx support, I also thing same I've just contacted Tacx support via mail. Curious how they will react. However, I've noticed that cadence seems to be more (but not sufficiently) steady when I stretch my left heel backwards as much as possible on the up stroke. But this position is very uncomfortable to ride in | |
| signal.But I hope the experts will know best. Yesterday Tacx support replied via mail. They told me there was a firmware 32 if I remember well. Then I did a short three minute ride, where I tried different cad | |
| ast recorded cadance was maintained for a while when the signal drops, because the number stayed the same for several tens of seconds, althoung I slightly changed cadence. When I ride on the road with a cadance sensor, the number is rearly constant, and fluctuates always light | ntly.The cadance also dropped completly, or was way underestimating |
| as you can see in the graph below. Still hoping for a solution from Tacx/Garmin Page 2 I totally agree, this is unacceptable. It seems they have improved averaging/smoothing in order to filter out small dropouts, but yours are just too massive. I still haven't received their "cadence pleoromise a shipment "asap". As I said before, using my DIY solution I don't experience these dropouts anymore: To be honest, I 've tried your solution, and it works. I just don't like the fact of paying a huge amount of money, and still having to "bricole" a diy-solution, which I have to | |
| bricole" means, but you're right, if you don't have a dedicated bike, this solution stinks! Bricole is a local word meaning to tinker something for my diskbrakehousing which touches the trainer, and because my Specialized Epic uses a 142 | |
| sent me a spacer to solve the problem of the disc brake housing, and a metal piece to elongate my crank arm. Cadance is perfect now, so it wasn't a software problem. Riders who use a bike with a longer chain stay and experience cadance problems, should definitely look at this solven. | |
| their crank extension?I'm curious, mine will arrive on Monday So using them it doesn't feel like "tinkering" anymore? This is a picture of the package Still some tinkering, but I guess there isn't a software solution. I now found a dedicated bike (old mtb), and I am very pleased with tooks (looks like your DIY) Please tell if that metallic extension must have magnetic properties (e.g., it has to be made of steel) or if does an Aluminium bar work as well? Page 3 I think it can be anything. If you wave your hand next to the sensor it registers movement The higher t | |
| better. So any metal should be fine, no magnetic properties necessary That metal plate is not straight, is it? Otherwise it hits the bike frame when the crank arm points backwards. Mine is straight, I ride a MTB and I made the extension short enough. However, you can bend the en | nd, such that it is parallel to the frame. Just as if you'd use a spoon as |
| an extension. The extension Tacx sends you is straight by the way. I have a standard road bike frame. The chainstays widen at the rear wheel hub. The metal plate needs to be bent in my case. But I think I could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymium) could get away better if I stick a magnet (e.g., a disk-shaped neodymi | |
| shaped & glued over the shoe on my left shoe, somewhere towards the heel, as that part already enters the Neo2T's sensitivity zone when I pedal. As I wrote above, magnets won't help you. But will magnets HURT you?? I just got a Neo 2T yesterday and I also have the cadence pounting up and down about 10-20 RPM. I have installed the latest firmware (.34??) and it didn't make a difference. I see that Tacx will provide an extension plate for the left crank arm so I quess I'll try to | |
| the left crank for using my other dumb trainer with a Garmin speed/cadence sensor mounted to the chainstay. Is it possible that magnet is interfering with the Neo 2T cadence sensor? I know, I can pull it of and see if it helps. Just wondering if anyone else here may have tried that. | Edit: this is on Trainerroad not Zwyft, on Bluetooth, but the problem is |
| in the signal so should be the same for all platforms. Well, removing the magnet made no difference. So I found a piece of scrap aluminum I had lying around and duct taped it to the crank arm. Cadence is now rock solid perfect. This is a little annoying for such a pricey piece of geam me. Looking good! sorry but this is a crap, 1200 eur trainer should work as it advertise, not with some improvisation Page 4 Sorry, but there are so many bikes/cranks out there. Just email them and they'll send you a (not improvised) crank extension. The underlying technology has | |
| and their advertised cadence sensor (before actually buying one), I immediately thought this could be a problem in showing you the cadence data from the internal sensor (same as in the NEO OG), but pec | ople demand more, like left- right balance, cycling dynamics and so |
| on This zip-tied solution from Tacx is only good if the bike is a permanent fixture on the trainer. It should be possible to use doubled sided velcro tape instead of zip-tie so the extender can be easily fitted and removed on an outdoor / indoor bike? And what about fashioning an ank | klet or heel attachment on the shoe? The Neo 2 / 2T has a real sensor to |
| detect the movement of the crank to calculate cadence, unlike the pseudo / estimate cadence on other trainers. With so many frame / crank geometries out there I guess Tack had to find a best-fit location for the sensor which will not work for a small number of people. If you want a significant time today and it wasnt jumping but showed (on Zwift) a pretty constant 67rpm when I counted 85-95 true rpm. Did you find a solution? Cadence sensor is not good at all I have the same exact issue, cadence sensor keeps dropping and it is not on Zwift only happens when I counted 85-95 true rpm. | |
| Did anyone found a solution yet? please that is really frustrating Not a real solution, but a workaround is of course mounting a cadencesensor on the crank. Does not work with the Tacx software There are cheap ones to get in China. Did you read the thread above? A possible cause | |
| far away from the NEO 2T sensor. Just write to support and they provide you with a crank arm extension. Hi guys, Since awhile Im not able to run my Garmin speed and cadence sensors with Zwift. These are the sensors: Zwift is able to detect the two sensors but it displays 0 for both the control of the cont | |
| using Zwift companion on my Iphone 13 with Zwift installed on a PC/Windows 10.Knowing that the solution worked for awhile and stopped. Also, with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? sofiene: with my Garmin smartwatch I able to read the two values of speed and cadence! So, what is the issue? So is a speed and cadence! So, what is the issue? So is a speed and cadence! So, what is the issue? So is a speed and cadence! So, what is the issue? So is a speed and cadence! So is a speed | |
| watch when runnig zwift. Knowing that I was able to run both at the same time for a while. But for the moment Im not using may watch for debug purposes. Also, do you have Garmin Express or Connect installed on the PC? When I run Zwift it requests me to disable Garmin Express | s and I do it So I dont think its the problem To further diagnose the |
| ssue, run a log file through zwiftalizer.com to check for signal interference. I suspect something is taking the signal from Zwift. I would power off the watch and uninstall garmin express from the PC just to be certain. I uninstalled Garmin Express, turned off my smart watch and static and connect the provided by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploading my zwift log file (first time Im using Zwift controlled by uploa | |
| succeed to do this as the sensors are not detected by Zwift in this mode. I used to use Zwift companion with a phone+Zwift/PC and was working fine for at least one year. I don't know what has changed in between. I suspect a regression in Zwift after an update. Knowing that I have the | |
| also working and stopped maybe after an update. Anything change with your home interent? Try rebooting the modem/router/wifi devices and see if it clears up. PC needs to be on the same network as the phone. Hello Mike and thenk you for your help. This is not the first time I run | |
| phone needs to be connected to the same network. Now, update: I succeeded to connect the sensors directly to the PC over Bluetooth and succeeded to get the values. I need to test this configuration with my old PC which was working well for a while. I will let you know with the rest to pair the two sensors over bluetooth. For logistics constraints, I need to use my old PC with sensors paired with Zwift Companion on my phone. Im almost sure its a regression either in Zwift Companion or in Zwift since I used this configuration for a while. Could someone is | |
| at Zwift HQ here. Your server logs show that sometimes your cadence sensor is bonding to Zwift, but not your speed sensor. Of the two - the speed sensor is the one thats more important for your avatar to move. After you replaced its battery - how did you reattach it to your bike? We have a support of the two - the speed sensor is the one that some important for your avatar to move. After you replaced its battery - how did you reattach it to your bike? We have a support of the two - the speed sensor is the one that some important for your avatar to move. After you replaced its battery - how did you reattach it to your bike? We have a support of the two - the speed sensor is the one that some important for your avatar to move. After you replaced its battery - how did you reattach it to your bike? We have a support of the two - the speed sensor is the one that some important for your avatar to move. After you replaced its battery - how did you reattach it to your bike? We have a support of the two - the speed sensor is the one that some important for your avatar to move. After you replaced its battery - how did you reattach it to your bike? We have a support of the two - the speed sensor is the one that some important for your avatar to move. | What kind of bike is it? Where is the sensor mounted? When you |
| changed the batteries - do you remember what the LED lights did? They will indicate if the batteries are installed in the right orientation & if data is transmitting correctly. You may want to double-check the LED indicators per Garmins support site. I have a chest strap heart rate more | |
| but to be bad. My HRM doesnt have any LED indicator that shows this - I just have to try another battery. I looked through your server log history. Im seeing logins from at least two different PCs and a Samsung tablet, most of which arent bonding to the speed sensor. 2a - Glad you estimate the signals before Zwift is able to find their signals. Please be sure its uninstalled from your smartphone and all of those PCs. 2b Please power off the PC / tablet that you dont intend to use so that those devices running Zwift arent interfering either. 1 Like Hello @shooj and thank your finds. | |
| the LEDs toggled after replacing the batteries for both sensors. An its not the first time I replace the batteries not to mount them on the bike. As they are working perfectly when I pair them directly to my new PC over bluetooth not over Zwift companion. So its not a battery issue (a | (already measured their voltage levels 3.09V) nor sensors position issue |
| on the bike.The two PCs are located far away for each other.Turned off my samsung phone and using my Iphone. Uninstalled all Garmin Staff from my PC but still having the same issue.These are some screenshots:1- This is my Zwift paring sensors screen: Im coluetooth:2- After pedaling to wake the sensors up Im detecting them:3- My ZwiftCompanion screenshot from my smartphone showing the sensors are well detected on Zwift on PC but when pedaling the values of speed and cadence still both at the | |
| stops working now? Hope the situation is clear now. Hi all, Ive been having some trouble with my Garmin cadence sensors are wen detected on Zwirt on FC but when pedaling the values of speed and cadence still both at the | |
| successful ride being 4 days ago (30th of august). Unfortunately, yesterday and today my training sessions turned into troubleshooting sessions as my cadence sensor would connect to zwift, but wouldn't register any movement (rpm stayed at 0 despite peddling). My speed would flue | |
| crying to connect the sensors, Ill open the speed sensor window, and as soon as the speed sensor is registered, it automatically selects the speed and cadence sensors. I then manually select cadence sensor and select the cadence sensor. I feel Garmin watch, they work fine (was registering cadence); Ive tried turning my phone off and on again, as well as reinstalling the app; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone, and then forgotten; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone, and then forgotten; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone, and then forgotten; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone, and then forgotten; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone, and then forgotten; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone off and on again, as well as reinstalling the app; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone off and on again, as well as reinstalling the app; Ive tried using them while the speed and cadence sensors were paired as Bluetooth devises on my phone off and on again, as well as reinstalling the app; Ive tried using the app; Ive tried using the app. | |
| significant electromagnetic disruptions around my setup; and in desperation, I even tried assigning the speed sensor as my cadence sensor. When connecting the sensors to my wifes phone, they connected just fine and was registering cadence: The process to connect the sensors was | as identical to when using my phone. Interestingly I noticed that the |
| cadence sensor seems to have a different number at the end of its serial number (176 instead of 92). Why might this be the case? If you have any insight as to what the problem might be, Id be greatly appreciative. Regards, Ben You need to provide the model of the sensors. Older gas the model number? I purchased both of them from marketplace. Ive seen this addressed before, but all the answers seem to be from 3 years agoIm trying to use a Garmin Cadence Sensor with my iPad, but while it can easily connect with either of the two Bluetooth pairings, no data | |
| DID get data for a single ride. but I have no idea why, what was different, or how to make it happen again. Ideas? Thanks for any help! Hi @Jared Brockmeyer welcome to Zwift forums! Shuji at Zwift HQ here. Couple of questions for you: Q1: Which model of Garmin cadence sensor do | |
| Older models used to broadcast only in ANT+ because Garmin invented the ANT+ protocol. Would like to make sure you have a current-gen model because iPhones and iPads do not support ANT.Q2: I peeked at your server logs and noticed youre logging into the game from an iPad | $d13$. I noticed that you log in, ~ 1 minute passes, and you log in again. |
| Whats missing in between is a log out event generated when you save & exit the game (or save & trash). This step is crucial to terminate your first session is still open, and weird symptoms like your cadence signal not being available to particularly being: Wait 2 minutes for the server to recognize youve ended your previous session. Log in to Zwift and pair devices. Do all the signals appear? If no - whens the last time you put a fresh battery in that cadence sensor? I also having trouble pairing a Garmin cadence sensor. The i | |
| app, and appears to be a Zwift bug rather than a device issue. I am using a Kickr v2 which doesnt have integrated cadence sensor (and no other devices) directly to Apple TV, both devices connect and I have cadence numbers show up | |
| companion app, I see cadence numbers in the companion app but the game displays greyed out cadence and Connection Error in the cadence area. The fact that I see cadence numbers in the companion app but not in the game suggests that the sensor is working correctly but zwift | t is not sucessfully communicating the data between iphone and apple |
| v. 3 Likes I am also having the same issue but in my case the Cadence Sensor is connected to my Apple Watch and I have connected its heart rate sensor and the trainer through the companion app on my phone. Everything worked great for a single ride but now the cadence sensor sensor sensor and the trainer through the companion app on my phone. Everything worked great for a single ride but now the cadence sensor sensor sensor and the trainer through the companion app on my phone. Everything worked great for a single ride but now the cadence sensor sensor sensor shows up and records data fine so this appears to be a Zwift issue not a watch or sensor issue. Im get | |
| ride the cadence in the game will show for a few seconds then I get the connection via companion appears to be a 2 witt issue not a watch of sensor issue. In get the cadence sensor. What works for me is switching from pc Bluetooth to phone connection via companion appears to be a 2 witt issue not a watch of sensor issue. In get the cadence sensor. What works for me is switching from pc Bluetooth to phone connection via companion appears to be a 2 witt issue not a watch of sensor issue. In get | |
| switch back to pc Bluetooth inside zwift game. Now the pc Bluetooth connection to all devices is reliable except Bluetooth headphones. Thats still crap. Why not using companion app all the time? I want to watch netflix while zwifting that does not work while using CA. 1 Like After a | |
| and error I tried using the companion app on my old iPad Air 2 and my KickR, HR monitor and my Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, both on my app and in the Game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting. My Garmin Cadence sensor all worked perfectly, but have a supplied to the company of the game. Sounds ideal but like yourself I usually use my iPad to watch Netflix while Zwifting in the Cadence sensor all worked perfectly, but have a supplied to the company of the game. Sounds in the Cadence sensor all worked perfectly in the Cadence sensor and the Cadence sensor all worked perfectly in the Cadence sensor and the Cadence sensor all worked perfectly in the Cadence sensor and the Cadence sensor all worked perfectly in the Cadence sensor | |
| for it. I swapped with my road bike used with Zwift. Like the rest of you, it worked once. I rejoiced thinking my original sensor was defective. I try a second ride and the same problem rears its head. Felt bad for throwing my original sensor under the bus. There seems to be an incomparison of the same problem rears its head. | empatibility with later versions of iOS. Other apps on my iPhone report |
| no data from the sensor. Works great connect to my AppleTV though but I lose my HRM. Zwift, these are Garmin sensors not random nameless knockoffs. Im betting plenty of folks are having this issue but lack the ability to properly report. Probably a good portion are using their transfer to the sensor with this formula the first land th | |
| wildly inaccurate rpm values especially on climbs. This should be fixed. Im going to hit up Garmin but you should probably chime in. Its basic functionality. Easily replicated. Been fighting with this for months. (sick and tired really at this point. Workouts often require accurate cader can be companion 3.59 - iOS 17.5.1 Garmin Cadence Sensor 2 Garmin HRM Dual 2 Likes Hey, any updates for us? its been more than a year and Im having all the same problems everyone else in the thread is and it sure as heck isnt the battery or session closing issue. You guys fix this yet | |
| with them a bit and it looks like Zwift is off the hook but the problems likely are with outdated software/firmware on the sensor. To work with Zwift, this was my solution. Not the best, but it works. The Magene sensors works just fine with my iPhone and therefore Zwift Companion a | and now I can train confidently. Quick update: it looks like the bands I |
| used for the Magene sensor were too loose. Replacing the loop with a tighter one solved the weird reading issues at high rpms. Works perfectly with the Edge 830 as well as with Zwift and iOS.I tried the same on the Garmin Cadence Sensor 2. No change. It requested to be paired works ONCE. Then, 0 cadence readings on any ride thereafter. Basically the sensor is incompatible with iOS and should be listed as such or at the very least compatibility badges if any should be removed. Its a problematic situation. Im not saying this is some multimillion dollar class. | |
| problem is known to Garmin and whoever makes the decisions refuses to fix it. Not a good look.DO NOT BUY THIS SENSOR IF YOU PLAN TO USE IT WITH iOS OR iPadOS. I Like Hello!Im sorry if this is the wrong topic.I was wondering what do i have to do to connect my garmin of the connect my garmin of th | edge 1030 with zwift, to be able to see speed and hill persentage on my |
| bike computer but from zwift? For example now if i turn on my garmin there is no coneection to zwift, and i get two different data, one from garmin and the other from zwift. Any ideas? Aljo_24:garmin edge 1030You cannot connect the Garmin Edge to Zwift, you can only connect so | sensors to Zwift. 2 Likes tnx mate for the response. That actually really |
| dissapointing that you cant connect 600euros bike computer with a simulation game. That should be possible. Isnt there a way or it is really not possibleNot support. Why would you want to connect it? All of the information you should need for Zwift is available Garmin? It is primarily a GPS, and youre not actually moving while youre using Zwift. I would like to see climbing percentage. There is the thing, im connected to zwift via zwift companion, i got workout mode on, thats what i see on my phone. When the weather is nice Im connected | |
| outside. Just my garmin, and it would be great to see all the information on the garmin at that time. There is no chance to connect it via bluetooth or something? Its not such a big deal, its just fascinating it cant be done Sorry about my english too Nigel Tufnel: What is it that you wo | ould want to get from the Garmin? It is primarily a GPS, and youre not |
| actually moving while youre using Zwift. Modern, mid- to high-end bike computers provide a lot of performance/fitness data and insight, beyond GPS. Since Zwifts HUD and performance/fitness data and insight, beyond GPS. Since Zwifts HUD and performance/fitness data and insight, beyond GPS. Since Zwifts HUD and performance databases/analysis are all so limited, some people like a third-party workaround. Using a bike of | |
| advanced feedback while riding. 2 Likes Ok, so what sort of feedback, besides power, speed, HR, and gradient are you looking for? Read any of the threads requesting HUD customization. TSS, NP, IF, lap average power, 3 second power, 30 second power, VO2 Max, training status, trecovery hours, estimated FTP, TrainerRoad integration hydration/nutrition tracking. Performance power curve. Left/right power dynamics. Etc. 5 Likes You can connect both, I do every ride. Turn on Zwift and let it connect to your trainer and sensors, then turn on Garmin and let G | |
| and more. The only data you wont get is climbing info as your bike is not climbing. Also you speed data is going to be based on what you do on the pedals not in Zwift. So on downhills, zwift will report faster speed as it is taking gravity into effect. your garmin cannot. Which, in my on the pedals not in Zwift. | opinion, is good as Zwifts models are not nearly as comparable to real |
| ife. 1 Like Thanks so much for this information. Really useful and just what Ive been looking to do too. Simply start a ride on both devices and it will be that it will be duplicated in Health or Google Fit app. Just curious. How do you synchroat the exact same time from one source vs. another? I could never manage to hit start on 2 devices to happen at the same time. JOHN:I could never manage to hit start on 2 devices to happen at the same time. | |
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Zwift cadence sensor only. Zwift garmin cadence sensor. Zwift cadence sensor. Zwift not finding garmin cadence sensor. Garmin cadence sensor not working. Zwift garmin speed sensor no signal.