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Wave Swim Lessons Program Details We offer year-round swim lessons for children as young as six months old, catering to all ages until adulthood. Our indoor Natatorium pool provides a comfortable environment for students to learn and practice swimming skills. Our goal is not only to teach essential swimming techniques but also to instill a lifelong love of the water in our students. We start with fundamental strokes and gradually build upon them, incorporating safety skills at every level. The program's structure allows students to progress at their own pace, starting with 'Turtle' lessons before moving on to more advanced strokes like backstroke, breaststroke, or butterfly. Each lesson consists of 25 minutes, divided into four sessions per class, except for holiday periods where classes are condensed into three-day sessions. To participate in the program, students must wear a swimsuit and bring their own towel. It's essential to note that participants can only proceed to the next 'Turtle' level once they have mastered the previous one. For families with multiple children, it's recommended to create a primary account for each family member, allowing them to track progress through our report card system. Staff reserves the right to combine or cancel classes as needed and may adjust instructors based on program requirements. Please be aware that there are no refunds for missed classes and no make-up lessons available. In addition to the regular schedule, we also offer sessions during holidays, which can impact class availability. To initiate a withdrawal or refund for an activity, log in to your Dublin Recreation Guide account at www.dublinrecguide.com and view your Current Registrations List under Account Activity. Click the Withdraw button on the desired activity. If you cancel up to 7 days before the start date, you'll receive a full refund minus a \$0.10 processing fee. However, if you cancel within the next 4 business days, your request will be processed via email and the full registration fee will be refunded minus a \$5 processing fee. Refunds may take up to 30 days to arrive. If you fail to cancel at least 4 business days in advance, you'll forfeit your activity fee and won't receive a refund. To create an account or modify existing information, follow these steps: 1) Click the Create an Account link 2) Fill out required fields (including birth date, email address, etc.) and submit 3) Verify your account via the email sent after submission. To proceed with registration, an email containing a temporary password will be sent to your address. Upon signing in with this password, you'll be prompted to change it. If issues persist, contact our office during regular business hours for assistance. Please refrain from creating another account. Answers: Q: Can I view Activities without registering? A: Yes, click on the activities tab at the top of the screen to see all activity categories. If there's a box next to an activity saying "Add to Cart," you can register. Q: How do I register for an Activity? A: Once your account is set up: 1. Click View Activities button on registration home page. 2. Select desired Activity, then click underlined name for detailed description. 3. Add to My Cart if registering. 4. Sign in with Email and Password, proceed to checkout by clicking Continue. For multiple family members, use "Add Another One" button below Shopping Cart screen. 5. Confirm Activity name, date, time, enrollee, and price. 6. Click Continue to proceed with payment. Please note secure site requirements: - Enter credit card information on Payment Information Page - Agree to waiver(s) if required - Ensure payer meets "13 Years or Older" age requirement Credit card company must match name and address. If shown address doesn't match billing address, change My Account button. Looking for your family's upcoming activities? You can view a weekly schedule in the My Account feature by signing in and following these steps: Click on 'My Account', then 'Show Your Daily Schedule', select family members, and click 'Search'. You'll see all activities with links to more info. Want to see your transaction history or print past receipts? Log in, go to 'My Account', find the right link, and you're set. Your credit card info is secure - it's encrypted with SSL technology, used by big online sites.

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